

ramé-hart instrument co.

19 Route 10 East, Suite 11
Succasunna, NJ 07876 USA
USA

telephone **973-448-0305**
fax line **973-448-0315**
email **carl@ramehart.com**
web **www.ramehart.com**

Terms and Conditions for Lab Testing Services

1. Confidentiality ramé-hart instrument co. ("ramé-hart") is committed to maintaining the confidentiality of all customer-provided test samples and the results derived from lab testing. ramé-hart does not share, distribute, or disclose any lab results to third parties except to those authorized by the customer in writing.

2. Data Security All data related to lab testing, including but not limited to test results, sample information, and customer details, are stored on a secure, non-cloud server. Access to this data is strictly limited to authorized personnel within ramé-hart.

3. Sample Handling and Disposal All test samples submitted to ramé-hart are securely stored during the testing process. Upon completion of lab work, samples are queued for destruction and disposal after 30 days unless the customer provides a written request for the return of their samples. The customer is responsible for any associated shipping costs for returned samples.

4. Limitation of Liability While ramé-hart exercises due care and diligence in performing lab testing, the company does not guarantee the accuracy, completeness, or suitability of the results for any specific application. The customer assumes all responsibility for the use of the provided results. ramé-hart is not liable for any direct, indirect, incidental, or consequential damages arising from the use of test results.

5. Compliance and Ethical Standards ramé-hart operates with the highest ethical standards and in compliance with all applicable laws and regulations. Testing is conducted in a professional manner, and all customer interactions are handled with strict confidentiality.

6. Customer Responsibilities Customers are responsible for ensuring that all submitted samples comply with any relevant regulations and safety requirements. ramé-hart reserves the right to refuse testing of samples deemed hazardous, illegal, or unsuitable for analysis. Additionally, it is the customer's responsibility to provide Material Safety Data Sheets (MSDS) for any toxic or otherwise dangerous materials submitted for testing.

7. Measurement Suitability Disclaimer ramé-hart does not offer an opinion regarding the suitability of any type of measurement for a particular application. Customers are solely responsible for determining whether the test results meet their specific requirements.

8. Consulting Services ramé-hart does not offer consulting services to help customers understand how to modify their products to meet desired requirements. The scope of services is strictly limited to performing and reporting test results as requested by the customer.

9. Ownership of Lab Results All lab results generated by ramé-hart from customer-submitted samples are the sole property of the customer. ramé-hart retains no ownership rights to the data and will not use the results for any purpose other than reporting them to the customer and authorized parties.

10. Amendments ramé-hart reserves the right to update or amend these terms and conditions at any time. Customers will be notified of any significant changes affecting confidentiality, sample handling, or data security.

By submitting samples for testing, the customer acknowledges and agrees to these terms and conditions.